



**Professional Qualification in
BUSINESS MANAGEMENT
Level 4 Diploma**

UNIT 5 – ORGANISATIONAL BEHAVIOUR, CULTURE AND ETHICS

Question 1

- (a) **Describe ONE** advantage and **ONE** disadvantage of a decentralised business organisation. (8 marks)
- (b) **Compare** and **contrast TWO** theories of organisational structure. (12 marks)

Question 2

- (a) **Explain** what is meant when referring to the culture of an organisation. (8 marks)
- (b) **Discuss**, with the use of examples, how the behaviour of an organisation could be said to be unethical. (12 marks)

Question 3

Discuss how psychology can be used to better understand organisational culture. (20 marks)

Question 4

- (a) **Explain** how a PEST analysis can help to better understand the external factors that are likely to influence the behaviour of a business organisation. (8 marks)
- (b) **Discuss TWO** external factors which influence organisational behaviour. (12 marks)

Question 5

- (a) **Explain** what is meant by the term 'contemporary barrier' in reference to organisational behaviour. (8 marks)
- (b) Referring to your answer to Question 5a, **identify TWO** such barriers and **explain** how these can be overcome. (12 marks)