



**Professional Qualification in  
BUSINESS MANAGEMENT  
Level 4 Diploma**

**UNIT 5 – ORGANISATIONAL BEHAVIOUR, CULTURE AND ETHICS**

**Question 1**

- (a) **Explain** why some organisations are centralised and some are decentralised. (8 marks)
- (b) **Discuss** why it is important for accountability within organisations to be clear and transparent. (12 marks)

**Question 2**

**Discuss**, with the use of examples, how organisations could develop an ethical approach to leading and managing. (20 marks)

**Question 3**

- (a) **Explain** the relationship between organisational ethics and culture and organisational behaviour. (8 marks)
- (b) **Evaluate** the extent to which international standards relating to ethical behaviour have been effective. (12 marks)

**Question 4**

- (a) **Explain**, with the use of examples, how cross cultural expectations can have an influence on organisational behaviour. (8 marks)
- (b) **Discuss** how a business could gain a competitive advantage by developing a strong entrepreneurial culture. (12 marks)

**Question 5**

- (a) **Explain** the contribution that Path-Goal theory can make to the study of organisational behaviour. (8 marks)
- (b) **Discuss**, with the use of examples, how barriers to effective behaviour in organisations could be overcome. (12 marks)